

Owner Name: \_\_\_\_\_

Address of Installation: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Installing Contractor: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

Model #: \_\_\_\_\_

Serial #: \_\_\_\_\_

For Service or Technical Assistance Please Contact CHIGO at:

**(626) 839-3736**

For Further Information about this warranty, contact:

**Chigo Electrical Appliances (USA), INC.**

1314 John Reed Court, City Of Industry, CA 91745

[www.chigo.us](http://www.chigo.us)



**Chigo Electrical Appliances (USA), INC.**

Warranty Card  
(Updated 7/13/2018)



## LIMITED WARRANTY

**CHIGO USA** Warrants that product conforms to the manufacturer's standard and specifications, and will be free of defects in materials and workmanship under normal use and maintenance, as listed and described below:

- To the original registered owner and his or her spouse ("owner"), all parts are warranted for a period of (5-7) years from the date of purchase except as provided below.
- To the original registered owner and his or her spouse ("owner"), the compressor is warranted for a period of five (7) years from the date of purchase except as provided below.

If the above unit is installed in a commercial application then all parts are warranted for a period of (5-7) years.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies, and **NO** warranty is offered by **CHIGO USA** to any unit ordered over the internet, unless purchased from an authorized Chigo dealer, or if the product is installed by any person other than a state certified or licensed contractor.

This warranty period begins on the date of the original installation. If the date can not be verified, the warranty period begins three (3) months from the date of sale.

**CHIGO USA'S** only responsibility, and your only remedy with this warranty, is that **CHIGO USA** will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective do to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a **CHIGO USA** distributor, by a state certified contractor. The replacement part given under this warranty is only warranted for the unexpired portion of the warranty applying to the original part that was replaced. All remote controls must be returned to the factory for warranty replacement.

This warranty does not cover any labor, freight, or any other cost associated with the repair, replacement, service, or operation of the unit.

These warranties are in lieu of all other express warranties.

**16 SEER - 20 SEER models** have a warranty period of (5) years on parts and (7) years on the compressor. (updated 7/13/2018)

**All Implied warranties, Including but not limited to warranty of merchantability and fitness for particular purpose, are limited to the duration of this warranty.** Some states and providences do not allow limitations on how long and implied warranty lasts, so the above limitation may not apply.

**IN NO EVENT, WILL CHIGO USA BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR DAMAGES TO PROPERTY.** Some states and providences do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply.

**CHIGO USA** is not responsible for:

1. Normal maintenance as described in the installation manual, such as cleaning filters, replacing filters, lubrication, cleaning of coils, and any other routine maintenance.
2. Damage as a result from flood, fire, winds, lightning, accidents, corrosive atmosphere, or other conditions beyond the control of **CHIGO USA**.
3. Damage or repairs performed as a result of faulty installation or application of product.
4. Use of components and/or accessories not compatible or intended for use with this unit.
5. Products installed outside of the USA or Canada.
6. Parts not supplied by **CHIGO USA**.
7. Failure to start due to interruption and/or inadequate electrical service, or electrical spikes caused by local utilities.
8. Damage or repairs caused by any improper use, maintenance, operation, or servicing.
9. Any damage caused by frozen or broken water pipes in the even of an equipment failure.
10. Any change in the appearance of the unit that does not affect the performance of the product.
11. Improper matching of Mini-Split Components.
12. Removal from site of protective material and packaging.

This warranty gives you the special legal rights, and you may also have other rights that may vary from state to state, or providence to providence.