



OWNER'S MANUAL

SINGLE-ZONE DIY QUICK CONNECT DUCTLESS MINI-SPLIT SYSTEM



9-24K



36K

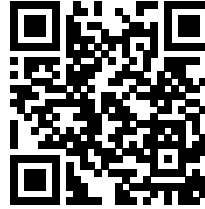


MODELS: 4PAMSHQC09, 4PAMSHQC12, 4PAMSHQC18, 4PAMSHQC24, 4PAMSHQC36

IMPORTANT NOTE: Read the manual carefully. Make sure to save this manual for future reference.
Illustrations in this manual are for explanatory purposes only, your actual product may look slightly different.

REGISTRATION

To register your mini-split system, please scan the QR code or visit <https://pabqr.com/qr/pa-registration> and click on "Register Your Product"



Please note that the indoor and outdoor units will need to be registered separately, so you will need to go through the registration steps twice.

To find the model and serial number of your product, please refer to the diagram below:
Images are for illustrative purposes only, your exact model may vary.



Product sticker /
serial number
sticker location



Serial number sticker alternate location



Product sticker /
serial number
sticker location

Model number

Product sticker example

perfect aire ROOM AIR CONDITIONER	
Model: 4PAMSHQCO09	Outdoor Unit
Cooling Capacity	9000Btu/h
Heating Capacity	9500Btu/h
Power Source	115V~60Hz, 1Ph
The Rated Input Current of The Power Conversion Equipment (Fan Motor/Compressor)	
Horsepower (Fan Motor)	
Maximum Allowable Pressure	
MCA (Minimum Circuit Ampacity)	
MOP (Rating of Overcurrent Protective Device)	
Degree of Protection Against Ingress of Water	
Refrigerant (R454B)	
Date of Manufacture	
Outdoor Use	
UTILISATION A L'EXTERIEUR	
 CONFORMS TO UL STD. 60335-1 AND 60335-2-40 CERTIFIED TO CSA STD. C22.2 NO. 60335-1 AND 60335-2-40	
 R454B A2L	
Made in China	

Serial number sticker example



Serial number

The model number identifies the specific version or type of your product, while the serial number is a unique identifier for your individual unit. The indoor and outdoor units have different serial numbers, so it's important to register both units. These details about the product are essential for any warranty claims, registration, or technical support inquiries.

Registration is strongly suggested as a means to contact you with important product updates.

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For detailed remote control instructions, see the remote control manual.

SAFETY INSTRUCTIONS

1. To guarantee the system will function properly, please read this manually carefully before installation.
2. Properly ground the air conditioner.
3. Check connecting wires and pipes carefully, making sure they are secured before connecting power to the air conditioner.
4. After installation, the consumer must operate the air conditioner correctly according to this manual.
Required Fuse for the System:

Model	Max. Fuse of Outdoor Unit
4PAMSHQC09	25A 115V
4PAMSHQC12	25A 115V
4PAMSHQC18	20A 230V
4PAMSHQC24	30A 230V
4PAMSHQC36	30A 230V

5. Warning: Risk of electric shock may cause serious injury or death; disconnect all electric power supply before servicing.
6. The maximum length of the connecting pipe between the indoor and outdoor unit is 25 ft.
7. The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a guardian. Children should be supervised to ensure they do not play with the appliance.
8. This appliance can be used by children aged 8 or above, and persons with reduced physical, sensory or mental capabilities if they have been given supervision or instruction concerning safe use of the appliance and understand the hazards involved. Children should not play with the appliance. Cleaning and user maintenance should not be made without supervision.
9. Batteries for the remote control must be recycled or disposed of properly. For disposal of scrap batteries, please discard batteries as sorted municipal waste at an accessible collection point.
10. The appliances must be fitted with disconnection from the supply mains having a contact separation in all poles that provide full disconnection under over-voltage category III conditions. This must be incorporated in proper wiring in accordance with wiring guidelines.
11. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid hazard.
12. The appliance should not be installed in a laundry room.
13. The appliances shall be installed in accordance with local electrical safety regulations and National Electrical Codes (NEC).
14. The air conditioner must be installed by a professional or a qualified person.

15. Outdoor Piping Connection: When using R32 or R454B refrigerants, conduct piping connections outdoors.
16. Flammable Refrigerant Room Requirements: If a flammable refrigerant is used, the minimum room area and space for installation or maintenance of the appliance depend on certain factors:

Minimum Room Area Requirements

Mc (kg/oz)	A_{min} (m²/ft²) 1.8 / 5.9	H_{inst} (m/ft) 2.0 / 6.6	H_{inst} (m/ft) 2.2 / 7.2	H_{inst} (m/ft) 2.4 / 7.9	H_{inst} (m/ft) 2.5 / 8.2
1.8 / 63.5	6.56 / 70.61	5.91 / 63.61	5.38 / 57.91	4.94 / 53.17	4.74 / 51.02
2.0 / 70.5	7.29 / 78.47	6.56 / 70.61	5.97 / 64.26	5.48 / 58.99	5.26 / 56.62
2.2 / 77.6	8.01 / 86.22	7.22 / 77.72	6.56 / 70.61	6.02 / 64.8	5.78 / 62.22
2.4 / 84.7	8.74 / 94.08	7.87 / 84.71	7.16 / 77.07	6.56 / 70.61	6.3 / 67.81
2.6 / 91.7	9.46 / 101.83	8.52 / 91.71	7.75 / 83.42	7.11 / 76.53	6.83 / 73.52
2.8 / 98.8	10.18 / 109.58	9.17 / 98.71	8.34 / 89.77	7.65 / 82.34	7.35 / 79.11
3.0 / 105.8	10.91 / 117.43	9.82 / 105.7	8.93 / 96.12	8.19 / 88.16	7.87 / 84.71

NOTE:

- **A_{min} (m²/ft²):** Minimum room area required.
- **H_{inst} (m/ft):** Height of the bottom of the appliance relative to the floor after installation.
- **Mc (kg/oz):** Actual refrigerant charge in the system.

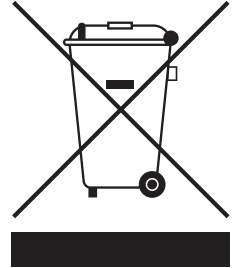
PREPARATION BEFORE USE

Safeguarding the environment

This appliance is made of recyclable or re-usable material. Scrapping must be carried out in compliance with local waste disposal regulations.

For more detailed information on handling and recycling this product, contact your local waste management offices.

This marking indicates that this product should not be disposed of with other household waste items throughout North America. To prevent possible environmental or human harm from uncontrolled waste disposal, recycle responsibly to promote the sustainable reuse of material resources.



NOTE

- When charging refrigerant into the system, ensure it is in a liquid state for appliances using R32 and R454B refrigerants. Otherwise, the chemical composition of these refrigerants may alter inside the system, potentially impacting the air conditioner's performance.
- Due to the characteristics of R32 and R454B refrigerants, which have Global Warming Potentials (GWP) of 675 and 466 respectively, the tube pressure is very high. Exercise caution during installation and repair to ensure safety.

PREPARATION BEFORE USE

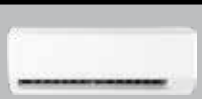
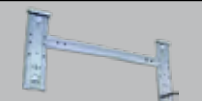
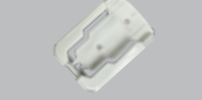
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Tools needed (tools not included)

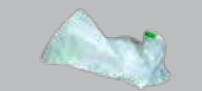
- Pencil/ Nail to mark wall
- Level
- Drill
- Stud Finder
- Phillips Head Screwdriver
- Dry Wall Anchors & Screws
- 2.75" Hole Saw
- 2 Adjustable wrenches
- 5 mm Allen Wrench
- Duct Tape
- Surge Protector (highly recommended)

Box part breakdown

Indoor unit box

	1x Indoor Evaporator Unit (actual unit may differ)
	1x Mounting Bracket + Template Note: template provided on cardboard inset, do not discard with packaging
	1x Optional Extra Foam Insulation (For insulating valve connections)
	1x Drain Joint
	1x Drain Joint Rubber Seal
	4x Flare Nuts (For standard installations, not designed for DIY use.)
	1x Bag of Wall Anchors & Screws
	1x Remote Control Wall Bracket
	1x Remote Control

Outdoor unit box

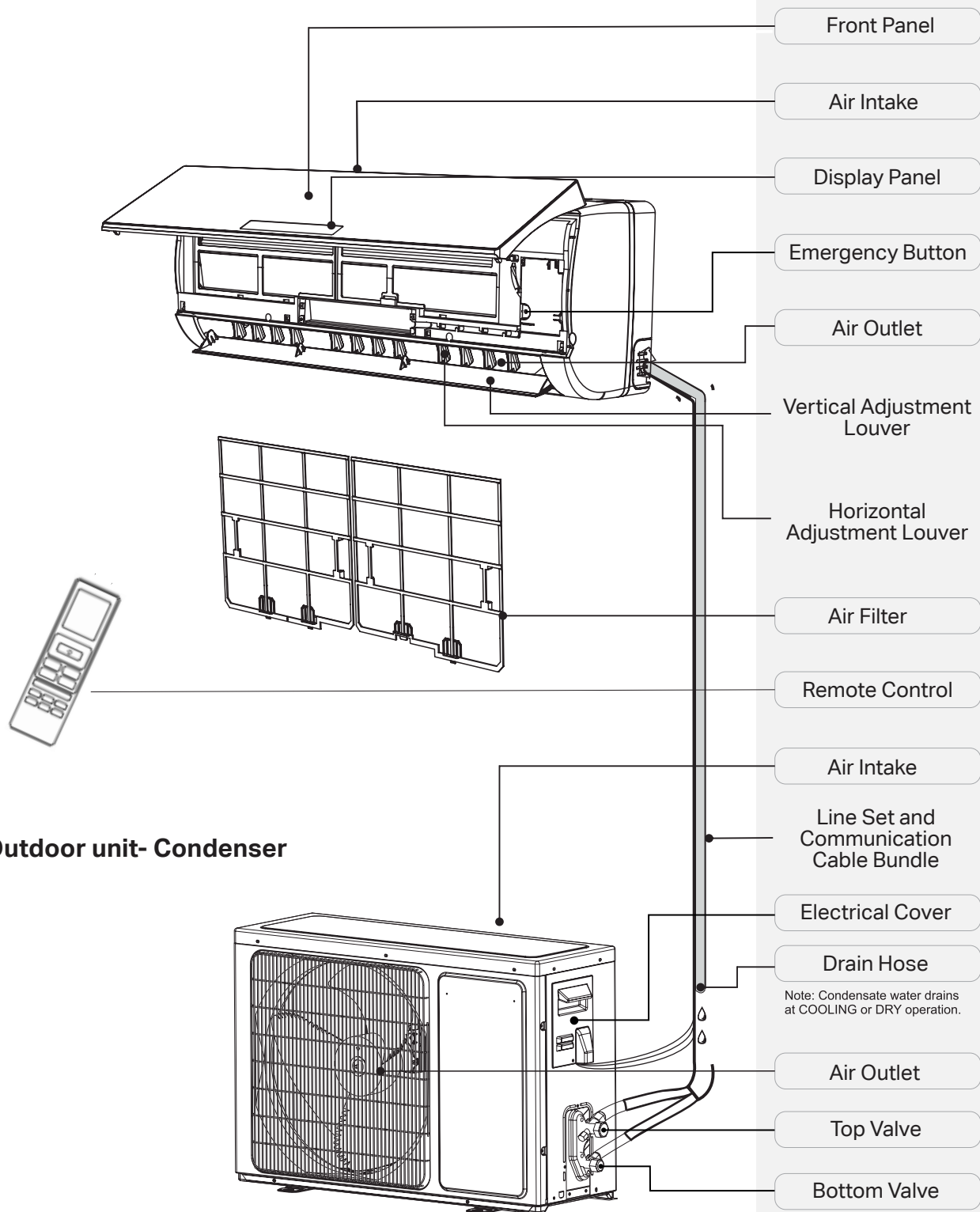
	1x Outdoor Condenser (actual unit may differ)
	1x Drain Tube
	1x Duct Seal (Use provided duct seal to fill any gaps)
	1x Vinyl Wrap (For a cleaner look, vinyl wrap may be used; some models may have 2 wraps)
	1x Wall Collar
	4x Condenser Anti-Vibration Pads
	Valve tool

Line set box

	1x 25 ft. Line Set
	2x Male Condenser Couplers

IDENTIFICATION OF PARTS

Indoor unit- Evaporator



Outdoor unit- Condenser

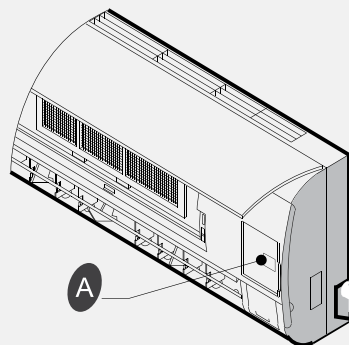
☑ The figures in this manual are based on the external view of a standard model. Consequently, the shape may differ from that of the air conditioner you have selected.

DISPLAY INTRODUCTION

■ The symbols may be different from these models, but the functions are similar.

	Temperature indicator 1 Display set temperature. It shows FC after 200 hours of usage as reminder to clean the filter. After filter cleaning press the filter reset button located on the indoor unit behind the front panel in order to reset the display.(optional)
	Running indicator 2 It lights up when the AC is running. It flashes during defrosting.
	Timer indicator 3 It lights up during set time.
	Sleep indicator 4 It lights up in sleep mode.
	Compressor indicator 5 It lights up when the compressor is on.
	Mode indicator 6 Heating displays orange, others display white
	Fan speed indicator 7
	Signal Receptor 8
	Smart WIFI indicator 9 It lights up during WIFI is on.
	NANO E indicator 10 It lights up in NANO E mode.

Emergency button A



ON/OFF To let the AC run or stop by pressing the button.

SAFETY PRECAUTIONS

Symbols in this Use and Care Manual are interpreted as shown below.



Do NOT do



Watch out for the following situation



Grounding is essential.



Warning: Incorrect handling could cause serious hazards such as serious injury or even death



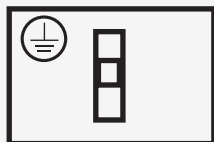
Use the correct power supply in accordance with the rating plate requirements. Otherwise, serious faults or hazards may occur, or fire may break out



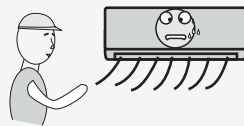
Keep the power supply circuit breaker or plug away from dirt or debris. Firmly and correctly connect power supply cord to circuit breaker, to avoid fires and electric shock due to insufficient contact.



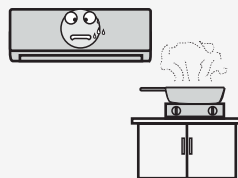
Do not use the power supply circuit breaker or pull the plug to turn off system during operation. The sparks created may cause fire



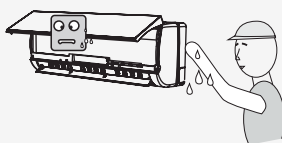
It is the user's responsibility to ground the appliance according to local codes or ordinances by a licensed technician.



It may be harmful to your health to allow cool air to blow directly on a person for long period of time. It is advised to allow air to flow unrestricted throughout the room.



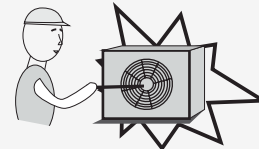
Prevent air flow from the indoor unit (evaporator) from reaching gas burners or stoves.



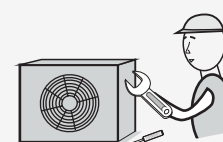
Do not touch any part of the system with wet hands.



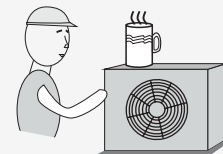
Turn off the system by remote control first before cutting off power supply in cases of malfunction.



Never insert a stick or similar object into the condensing unit. As the fan inside rotates at a high speed, injury may occur when obstructed.



Do not repair the system by yourself, hire a qualified HVAC technician. If repairs are done incorrectly, this may result in electric shock and voiding of the warranty.



Do not put any object on top of the outdoor condensing unit



Do not cut, pull, or press the power supply cord, as it may break. An electric shock or fire can be caused by a broken power supply cord.

General Safety Instructions

1. Refer to the 'General Safety Considerations' booklet alongside this manual.
2. Carefully read all safety precautions before using the unit.
3. This appliance uses R454B refrigerant.
4. Only individuals certified by an accredited authority should handle refrigerants.
5. Servicing must be performed as recommended by the manufacturer.
6. Maintenance involving other skilled personnel should be supervised by competent individuals.
7. Appliance installation should be in a room with a floor area larger than 107.6 ft²/10 m².
8. Pipe-work should also be kept in rooms larger than 107.6 ft²/10 m² and must comply with national gas regulations.
9. Maximum refrigerant charge is 2.5 kg / 5 lbs - 8 oz., based on the unit's nameplate.
10. Mechanical connectors must comply with ISO 14903.
11. Pipe-work installation should be minimal, with accessible mechanical connections for maintenance.

Safety Symbols



WARNING

This symbol shows that this appliance uses a flammable refrigerant. If the refrigerant is leaked and exposed to an external ignition source, there is a risk of fire



DANGER

Immediate risk, can lead to death or serious injury if ignored.



WARNING

Potential risk, could cause death or serious injury if not avoided.



CAUTION

Minor risk, could lead to minor injury or unsafe practice if not avoided.



NOTE

Situations that may lead to equipment damage or property issues.

A2L

WARNING

The refrigerant is named according to ASHRAE safety classification, with mild flammability and low toxicity.



Warning Alerts

1. Only certified qualified HVAC technician should handle repairs and maintenance to prevent electric shock or fire.
2. Relocation or reinstallation should only be performed by a qualified HVAC technician.
3. Do not allow the unit or remote control to become wet.
4. Keep flammable sprays (e.g., hairspray) away from the unit.
5. Replace blown fuses with identical specifications.
6. Do not remove the fan guard; high-speed fans are dangerous.
7. Only qualified personnel should perform inspections or repairs.
8. Power down before maintenance and avoid wetting the unit.
9. Do not touch switches with wet fingers to avoid electric shock.
10. Prevent children from playing near the unit.
11. Avoid touching heat exchanger fins directly; they are sharp.
12. Keep fingers and objects away from air inlets and outlets to avoid injury.
13. Regularly inspect the unit's foundation for wear.
14. Avoid placing containers of water or liquids on top of the unit.
15. Do not touch the air outlet or moving blades.
16. Internal parts are dangerous; only authorized personnel should access them.
17. Do not use unauthorized methods for defrosting or cleaning.
18. Store in a room without open flames or ignition sources.
19. Avoid puncturing or burning the appliance.
20. Be aware that refrigerants might lack odor.



Caution Alerts

1. Use the unit solely for comfort cooling/heating, not for precision instruments, food, plants, etc.
2. Avoid placing items below the unit to prevent condensate damage, especially electronic equipment such as TVs, monitors, and computers.
3. Always turn off the unit before cleaning.
4. Do not use excess water when cleaning the unit to avoid electric shock.
5. Avoid exposing the control to water; it could cause malfunction.
6. Do not operate the unit when using fumigation insecticides in the room.
7. Wait at least five minutes after stopping the unit before switching off power.
8. The appliance is not meant for unsupervised use by children or the infirm.
9. Keep the remote control away from children.
10. Follow professional guidance for internal cleaning.
11. Avoid touching the aluminum fins directly.
12. Keep the area around the outdoor unit clear of debris.

Notes

1. Avoid pressing remote control buttons with hard objects.
2. Do not pull or twist the remote control wire.
3. Keep open flames away from airflow paths.
4. Avoid exposing the control to sunlight.
5. Clean the control with a soft, damp cloth if dirty.
6. Dispose of refrigerants according to regulations.
7. Operate the unit in a well-ventilated area.
8. Seek snow protection if necessary; consult with a qualified HVAC technician.
9. Only licensed professionals should handle electrical and grounding work.
10. Place the unit in a sturdy location that minimizes sound and vibration.
11. Ensure adequate clearance around the outdoor unit for optimal performance.
12. Contact a qualified HVAC technician if unusual noise occurs.
13. Check for proper drainage to prevent indoor water leaks.
14. Avoid spraying the unit with deodorizers; it may cause malfunction.

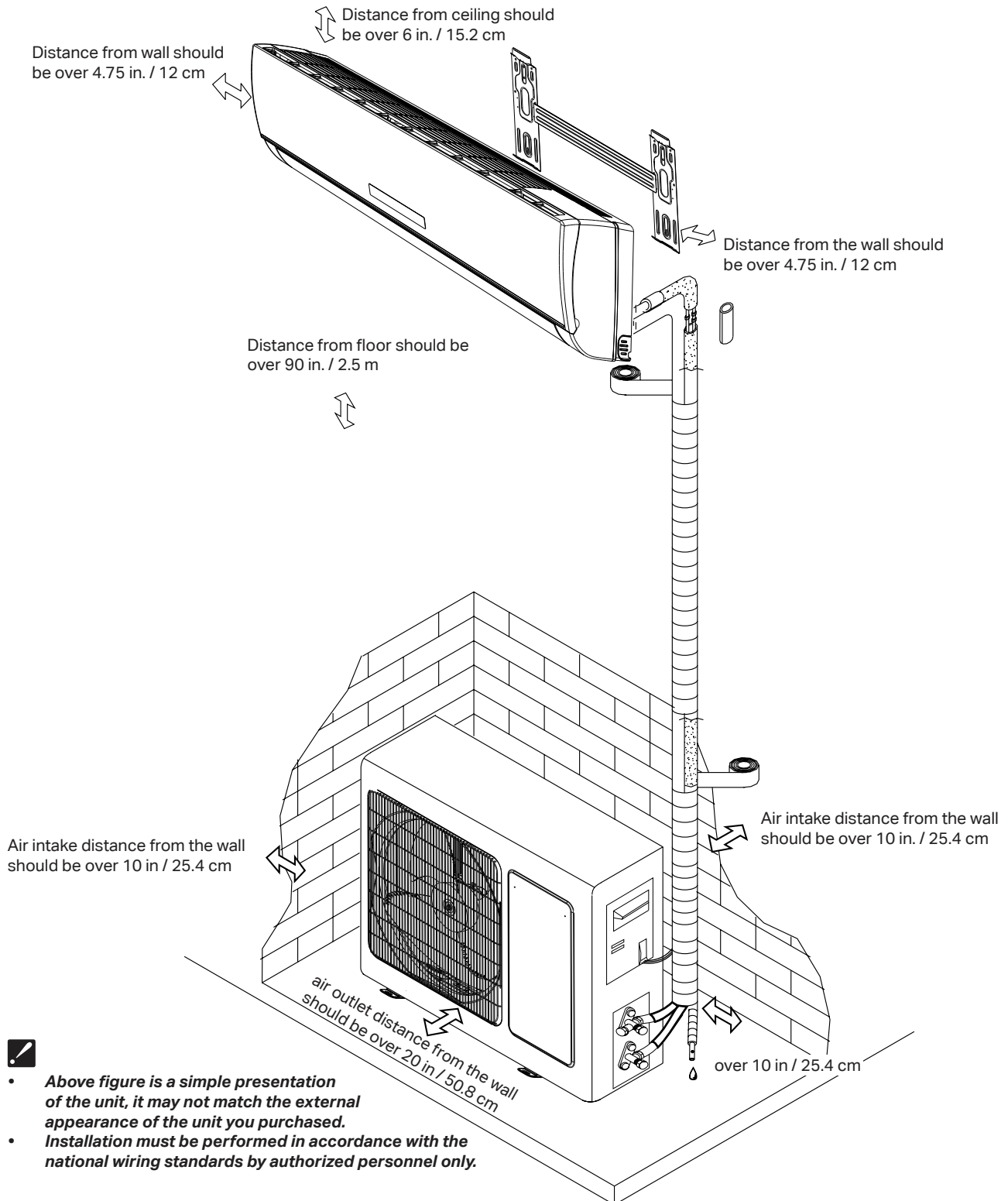


Recovery Instructions

1. When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely. If you are not comfortable installing this product, please consult with a qualified HVAC technician.
2. Use appropriate recovery cylinders when transferring refrigerant.
3. Ensure that the correct number of cylinders is available to hold the system's refrigerant charge.
4. Hoses must be leak-free, and equipment must be in good working condition.
5. Before using a recovery machine, check that it is satisfactory, has been maintained properly, and is safe to use. If in doubt, consult the manufacturer.
6. Do not mix refrigerants in recovery units, especially not in cylinders.
7. When removing compressors or oils, ensure that they have been evacuated to make certain no flammable refrigerant remains.
8. The evacuation process should be done before returning the compressor.
9. Apply electric heating to the compressor body only for oil removal.

PRE-PLANNING STEPS

Installation Diagram



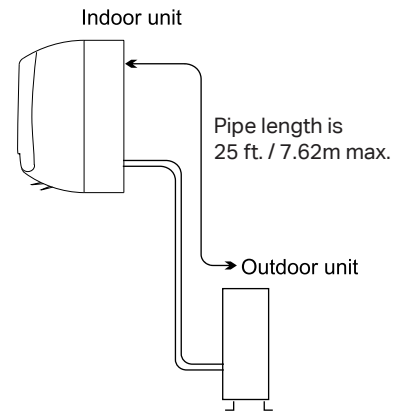
Choose where to install the indoor wall unit

Before installing the indoor unit, you must choose an appropriate location. The following are standards that will help you choose an appropriate location for the unit:

Find an area on an exterior wall, at least 6 in. / 15.24 cm from the ceiling and 4.75 in. / 12 cm from the adjacent wall. The location should also meet these standards:

- A location within 20 ft. / 6.1 m of the outdoor condenser.
- A space with good air circulation.
- A space with convenient drainage for indoor condensate (tube that will go to the outside with the line set bundle).
- A location where noise from the unit will not disturb you or others.
- A wall strong enough to support the weight of the unit:
 - Use a stud finder to locate studs to ensure area is strong enough to support the unit
 - If a stud cannot be found in the desired area, you will need to use wall anchors
- A location at least 3.5 ft. / 1 m from all other electrical devices (e.g., TV, radio, computer)
- **Do NOT install the unit in the following locations:**
 - Near any source of heat, steam or combustible gases.
 - Near flammable items such as curtains or clothing.
 - Near any obstacles that might block air circulation.
 - Near a doorway.
 - In a location in direct sunlight.
- **Note about the wall hole:**

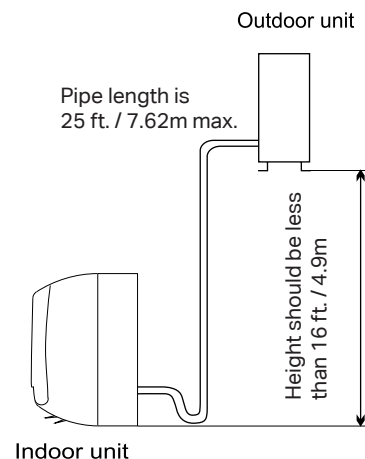
While choosing a location, be aware that you need to leave ample room for a wall hole to pass the communication cable and refrigerant piping (line set) that connect the indoor and outdoor units. The default position for all piping is the right side of the indoor unit (while facing the unit).



Choose where to install the outdoor condenser

Before installing the outdoor unit, you must choose an appropriate location. The following are standards that will help you choose an appropriate location for the unit:

- An area with good air circulation and ventilation.
- A firm and solid location to support the unit and prevent from vibration.
- An area where noise from the unit will not disturb you and others.
- An area protected or away from prolonged periods of direct sunlight or rain.



Do NOT install the unit in the following locations:

- Near an obstacle that will block air inlets and outlets.
- Near a public street, in alley ways, crowded areas or where noise from the unit will disturb others.
- Near animals or plants that may be harmed by hot air discharge.
- Near any source of combustible gas or flammable materials.
- Near a heat source or ventilation fans.
- In a location that is exposed to large amounts of dust.
- In a location exposed to an excessive amount of salty air.

Special considerations for extreme weather:

If the condenser will be exposed to heavy wind:

Install unit so that air outlet fan is at a 90° angle (adjacent) to the direction of the wind. For extremely heavy winds, build a barrier in front of the condenser for added protection.

If the condenser will frequently be exposed to heavy rain or snow:

Build a shelter above the unit to protect it from rain or snow, be careful not to obstruct airflow around the unit.

Power Supply

Before beginning installation of your mini-split is important to make sure you have enough room in your electric panel to support the system. If you are unsure about your location's electrical capabilities, call a certified electrician.

Model	Max. Fuse of Outdoor Unit
4PAMSHQC09	25A 115V
4PAMSHQC12	25A 115V
4PAMSHQC18	20A 230V
4PAMSHQC24	30A 230V
4PAMSHQC36	30A 230V

Recommended Power Surge Protection

To ensure proper function and the longevity of your mini split, a single-phase surge protector is highly recommended on the disconnect box to prevent electrical failure.

In the case of unpredicted power fluctuations, power surges or other electrical mishaps, a surge protector can help protect your mini-split from damage.





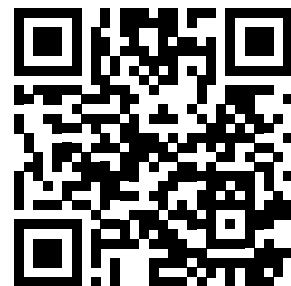
**Having trouble? Please contact us directly and
DO NOT return this product to the store.
We can help with missing/replacement parts requests,
installation, and general product questions.**

**Contact us at:
833-821-0503 or SplitSupport@perfectaire.us**
*Please be on-site with unit, have the model and serial numbers for
both the indoor and outdoor units available, and your receipt ready.*

Before installing your new Perfect Aire
Quick Connect Mini-Split system, please
watch our helpful **installation video**.

**For detailed step-by-step instructions,
follow along with the video timestamps
listed next to each step in this manual.**

Scan the QR code with the camera on your mobile device
or visit <https://pabqr.com/qr/pa-QC-install-EN>
to access the video.



INSTALLATION INSTRUCTIONS

1. Mark the wall using provided template VIDEO LOCATION 1:55

The mounting bracket is the device on which you will mount the indoor unit, it is the silver bracket on the back of the indoor unit. A mounting template has been provided to assist you with proper hole and evaporator (indoor unit) placement.

In the location chosen during pre-planning, locate studs in the wall using a stud finder. If you cannot find a stud, you will need to use wall anchors.

1. Place the mounting plate template against the wall, in a location:
 - On an exterior wall, at least 6 in. / 15.2 cm from the ceiling and 4.75 in. / 12 cm inches from adjacent wall (refer to figure 1.1)
 - Where two studs can be drilled directly into to support the mounting bracket
 - Where the line set hole, as marked on the template, will be free of electrical wiring, plumbing, and other sensitive components that may be hidden in the wall

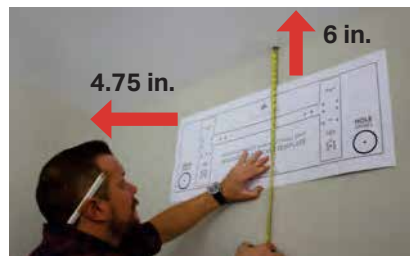


FIG 1.1

NOTE: We strongly advise using the hole located on the right side of the template, as this is where the indoor unit will have the line set bundle located. If you choose to move the bundle to the left side of the unit, then you will need to make your line set connections inside, before mounting the unit.

2. Use a level to make sure your template is level.
3. Using something sharp like a nail, mark the areas of the wall where you will be drilling your screws and the line set hole.
4. Remove the mounting plate from the wall.

2. Install Wall Bracket VIDEO LOCATION 2:24

1. Detach the silver mounting bracket attached to the back of your indoor head unit.
2. Line up the bracket with the screw and hole locations marked previously on your wall.
3. Mount the bracket on the wall using the 6 screws provided. Be sure that you are screwing directly into the two studs found earlier. If your wall does not have a stud, you will need to use wall anchors (Mollys) to secure the mounting bracket. (see figure 2.1)

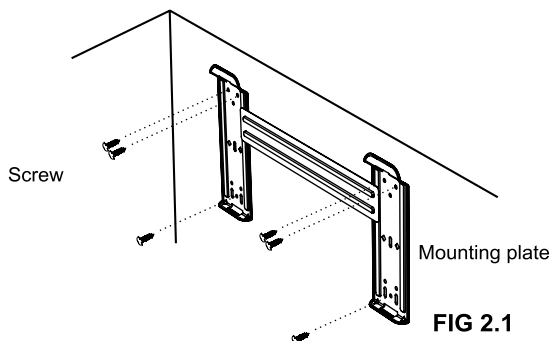


FIG 2.1

CONCRETE OR BRICK WALLS:

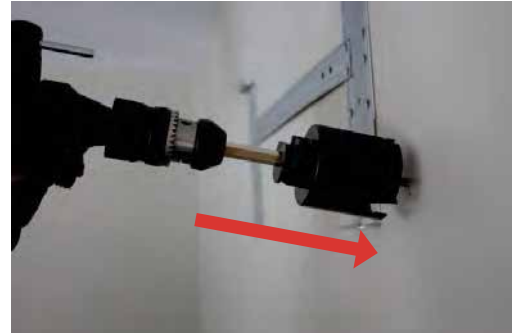
If the wall is made of brick, concrete, or similar material, drill 1/4 in diameter holes in the wall and insert the sleeve anchors provided. Secure the mounting plate to the wall by tightening the screws directly into the wall anchors.

Note: The shape of your mounting plate may be different from the one above, but the installation method is similar.

3. Drill hole to pass the line-set bundle through the wall VIDEO LOCATION 2:38

CAUTION: When drilling the wall hole, you will need to make sure to avoid electrical wiring, plumbing, and other sensitive components that may be hidden in the wall.

1. Using a 2.5 in. (70 mm) core drill, drill a hole in the wall (Fig 3.1). Make sure that the hole is drilled at a slight downward angle so that the outdoor end of the hole is lower than the indoor end by about 1/2 in. (5 – 7mm) to ensure proper drainage for water condensation.
2. From the outside, place the protective wall cuff/ sleeve in the hole. This protects the edges of the hole and seals it when you finish the installation process.



Drill at a 1/2 in. (5 – 7mm) downward angle.

4. Install the wall unit on the mounting bracket) VIDEO LOCATION 3:03

The communication cable, the beginning of the drain tube and the beginning of the copper line set is inside an insulated sleeve attached to the back of the unit. You must prepare the bundle before passing it through the hole in the wall.

CAUTION Be extremely careful not to kink or damage the piping while bending them away from the unit. Any kinks in the piping will affect the unit's performance.

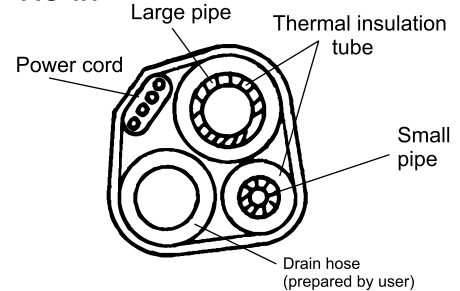
1. Grip the refrigerant copper piping at the base of the bend.
2. Slowly, with even pressure, bend the piping perpendicular to the head unit. Do not kink or damage the piping during the process.

Preparing the Bundle

Before passing the refrigerant piping, drain hose and communication cable through the wall hole, you must bundle them together to save space. Make sure that the drain hose is at the bottom of the bundle. Putting the drain hose at the top of the bundle can cause the drain pan to overflow and backup, which can lead to fire, water damage or both. (FIG 4.1)

1. Double-check that the ends of the refrigerant pipes are sealed with blue and gray caps, preventing dirt or foreign materials from entering the pipes. Do not remove these caps.
2. Slowly pass the wrapped bundle of refrigerant pipes, drain hose, and communication cable through the hole in the wall. (FIG 4.2)
3. Hook the top of the indoor unit on the top hook of the mounting plate.
4. Check that the unit is hooked firmly on mounting plate by applying slight pressure to the left and right sides of the unit. The unit should not move or shift.
5. Using even pressure, push down on the bottom half of the unit. Keep pushing down until the unit snaps onto the hooks along the bottom of the mounting plate.
6. Double-check that the unit is firmly mounted by applying slight pressure to the left and the right sides of the unit.

FIG 4.1



Make sure that the drain hose is at the bottom of the bundle.

FIG 4.2



5. Secure the outdoor condenser VIDEO LOCATION 3:58

For Condenser Anti Vibration Pad locations

Anchor the Outdoor Unit

The outdoor unit can be anchored multiple ways* — a pad on the ground, a wall bracket, or a stand/blocks (*accessories sold separately, not included).

Installing the unit on a condenser pad:

1. Mark the positions of the four feet.
2. Pre-drill holes for expansion bolts, clean any dust away from holes.
3. Place a nut on the end of each expansion bolt.
4. Hammer expansion bolts into the pre- drilled holes.
5. Remove the nuts from expansion bolts. Place outdoor unit on bolts.
6. Put washer on each expansion bolt, then replace the nuts.
7. Using a wrench, tighten the nuts until snug.



WARNING: WHEN DRILLING INTO CONCRETE, EYE PROTECTION IS HIGHLY RECOMMENDED.

Installing the unit on bracket or mounting blocks:

When installing the unit on brackets or mounting blocks, please refer to the bracket/mounting block manufacturer's directions for installation instructions.

OPTIONAL: Install Drain Joint

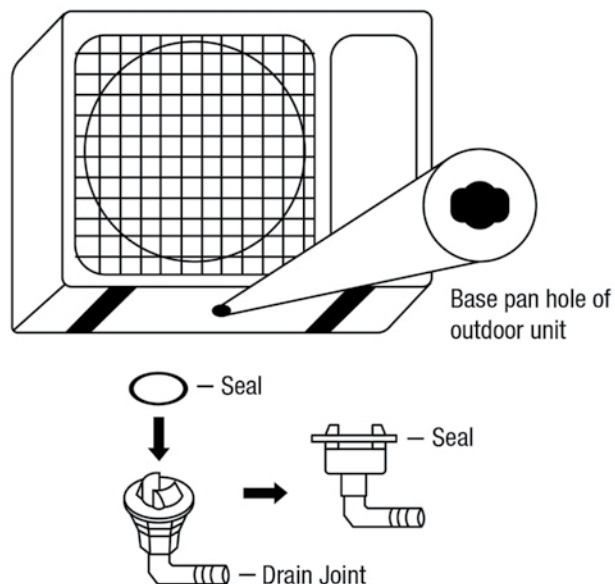
NOTE:

- The drain joint cannot be used unless you are mounting the condenser on a wall bracket or blocks. The condenser must be elevated to accommodate the drain joint.
 - The drain joint is optional. if you would like to redirect water from the condenser to another location, install the drain joint.
 - The drain joint only needs to be used if you need to redirect water.
1. Fit the rubber seal to the end of the drain joint that will connect to the outdoor unit.
 2. Insert the drain joint into the hole in the base pan of the unit.
 3. Rotate the drain joint 90° until it clicks in place facing the front of the condenser, away from the house.
 4. Connect a 3/8" ID drain hose (not included) to the drain joint to redirect water from the condenser during heating mode (See below "For Cold Climates note").

NOTE:

FOR COLD CLIMATES

In cold climates, make sure that the drain hose is as vertical as possible to ensure swift water drainage. If water drains too slowly, it can freeze in the hose and flood the unit.



! **CAUTION:** For your safety, always wear goggles and work gloves when connecting the pipes.

6. Unrolling the line set **VIDEO LOCATION 4:07**

1. Locate line-set box, remove it from the packaging.
2. Once out of the box, carefully unroll the line-set to its full extent.

CAUTION: Be extremely careful not to kink or damage the copper piping while unrolling the line set. Any kinks in the piping will affect the unit's performance.

NOTE: The length of the line set cannot be modified in any way.



7. Connecting the refrigerant lineset to outdoor and indoor unit

i **Important Information - Read Before Proceeding**

Follow the detailed instructions for connecting the refrigerant pipes to the indoor unit and outdoor unit. The warranty is only honored if the lines are installed correctly as described in the instructions.

- Do not remove the sealing caps until immediately before you install the lines.
- To prevent leaks, ensure that the male condenser couplers are completely free of dirt. Moisture or foreign bodies will adversely affect the function of the male condenser couplers, leading to a risk of refrigerant loss (not covered by the warranty).
- Only install refrigerant lines outdoors, in dry weather.
- The refrigerant lines must not be installed and then plastered over. Line hide can be used to help disguise the line set outdoors if wanted.
- Please make sure that refrigerant is never allowed to enter the environment. Improper handling of refrigerant may be harmful to your health and the environment. Always wear work gloves and goggles when handling refrigerant.
- Do not smoke during the installation work.
- The equipment must never be operated without the refrigerant lines connected, otherwise the equipment will be greatly damaged.
- The screw connections may only be tightened using the appropriate open-ended wrench. Remember that if they are tightened with too little torque they will leak, but if they are tightened with too much torque, the screw connections may suffer damage.
- If you are not confident about connecting the refrigerant line yourself, it is *imperative* that you contact our customer service team, refrigeration contractor or a qualified HVAC technician.
- **Important!** The male condenser couplers are only designed for one-time installation. Their seal can not be guaranteed if they are installed on more than one occasion. This will also void the warranty.

Model	Refrigerant Pre-charge for (ft)	Max. Pipe Length (ft)	Elevation Difference H (ft)	Additional refrigerant (oz/ft)
4PAMSHQC09 4PAMSHQC12 4PAMSHQC18	25 ft / 7.62 m	65 ft / 19.81 m	32 ft / 9.75 m	0.7 oz/ft / 64.1 g/m
4PAMSHQC24	25 ft / 7.62 m	65 ft / 19.81 m	32 ft / 9.75 m	1.08 oz/ft / 98.9 g/m
4PAMSHQC36	25 ft / 7.62 m	65 ft / 19.81 m	32 ft / 9.75 m	1.4 oz/ft / 128.1 g/m

If the height or pipe length is out of the scope of the table, please contact a certified professional.

For unparalleled ease and flexibility, your Perfect Aire Single-Zone Ductless Mini-Split system offers two installation options for connecting the refrigerant lines to the indoor and outdoor units. The DIY QUICK CONNECT METHOD offers the quickest and easiest installation solution. To accommodate the many and varied installation site conditions the FLARED CONNECTION METHOD offers the option for greater installation flexibility by allowing for greater distances between the indoor and outdoor units.

FLARED CONNECTION



WARNING – Caution, risk of fire

Consumers should not attempt the flared connection method. Please consult with a qualified HVAC technician.

IMPORTANT – This product has been designed and manufactured to meet ENERGY STAR criteria for energy efficiency only when installed using the FLARED CONNECTION METHOD and matched with appropriate coil components. However, proper refrigerant charge and proper air flow are critical to achieve rated capacity and efficiency. Failure to confirm proper charge and airflow may reduce energy efficiency and shorten equipment life.

8. Refrigerant Line Connections

DIY QUICK CONNECT METHOD (Recommended)

1. For this method you'll need the system out of the box
2. Simply connect one end of the line set to the indoor unit
3. Install the included quick connect fittings to the outdoor unit
4. Simply connect the other end of the line set to the outdoor unit

FLARED CONNECTION METHOD (Requires Certified HVAC Technician)

1. The refrigerants lines are connected using the quick connect method described above
2. Refrigerant within the system is removed and recovered
3. A flare type line set can then be installed

NOTE: The flare type of connection allows for a minimum line set length of 10' to a maximum system length of 65' depending on BTU capacity of system

4. Connect the one end of the flared line set to the indoor unit
5. Connect the one end of the flared line set to the outdoor unit

9. DIY quick connect line set method (Recommended)



1. Remove the line set connection cover on the outdoor unit.
2. Locate the 2 male condenser couplers that are inside the line set box. Screw the male condenser couplers on to the outdoor condenser until it stops — then give it another 1/4 turn making sure it is fully secure.
3. Align the refrigerant pipes with the corresponding valves so they are not stressed. The caps are color coded to ensure the proper connection.
- 4 a. First, connect the line set to the indoor unit.
 - b. Remove the caps according to color, one (1) from the indoor unit, and one (1) from the line set.
 - c. Screw these together without cross threading them. Once they are tight, give another 1/4 turn to fully seat.
 - d. Follow the same step to connect the other line.

IMPORTANT: Once you have made the connections from the line set to the indoor head, ensure that the black lines on the fittings are aligned. If they are not you must re tighten them until they are aligned.



NOTE: the refrigerant lines must be connected to the valves on the outdoor unit and indoor unit with as little stress as possible, leave slack.

IMPORTANT: Cover up any exposed refrigerant lines with the optional extra foam insulation.

5. Now, connect the line set to the condenser. Tighten the bottom male condenser coupler first and then the top male condenser coupler using an open-ended wrench. (see figure 6.1)
 - Make sure the screw connectors don't get cross-threaded as you tighten them. If they do, stop right away and contact our customer service center for assistance.



WARNING: Because the coupling works with tapping rings, it may leak if you undo and reconnect the lines — **this will void the warranty.**

COUPLING SIZE (Last 2 Part Numbers)	Pound Force Foot
-06 (9.5 mm dash size)	18-20 ft lbs.
-08 (12.7 mm dash size)	30-35 ft lbs.
-12 (19.1 mm dash size)	45-50 ft lbs.
-16 (25.4 mm dash size)	60-65 ft lbs.

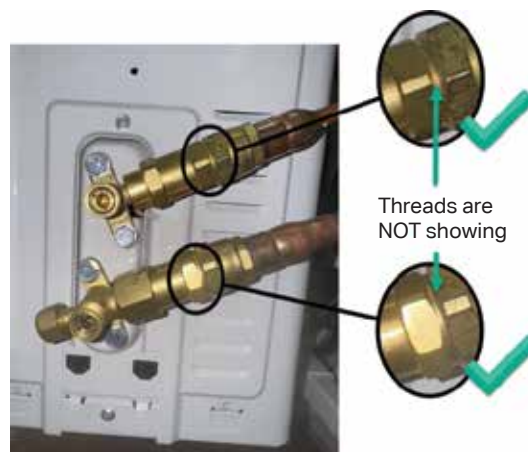


FIG 6.1

IMPORTANT



If you can see threads on the condenser couplers, they are not fully tightened and need to be tightened further.



Once you tighten the condenser couplers further, **NO** threads should be visible. This confirms that all couplers are fully tightened.

10. Open the condenser valves VIDEO LOCATION 5:12

BOTTOM VALVE OPENING

1. Remove the cover on the bottom valve using an adjustable wrench. (see figure 6.3)
2. Insert the valve tool into the valve and slowly turn counter clockwise until you reach a stop (see figure 6.2).
3. Then screw the cap back on the top of the valve and tighten to ensure a proper seal (see figure 6.3).

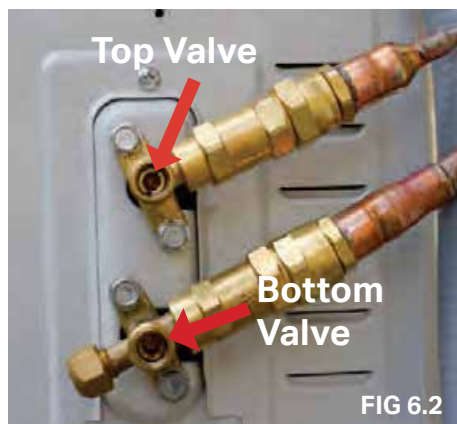
TOP VALVE OPENING

4. Remove the cover on the top valve using an adjustable wrench.
5. Insert the valve tool into the valve and slowly turn counter clockwise until you reach a stop (see figure 6.2).
6. Then screw the cap back on the top of the valve and tighten to ensure a proper seal (see figure 6.3).



WARNING: The conical ring on the valve has a sealing function with the sealing seat in the caps. Take precaution not to damage the cone, and keep it free of dirt and other debris.

7. After steps 1-6, double check that all connections are properly sealed using leak detection spray or soap suds.
8. If bubbles form, the system has a leak, and the condenser couplers must be tightened again using an open-ended wrench. (Refer to page 28 for details on the leak test).

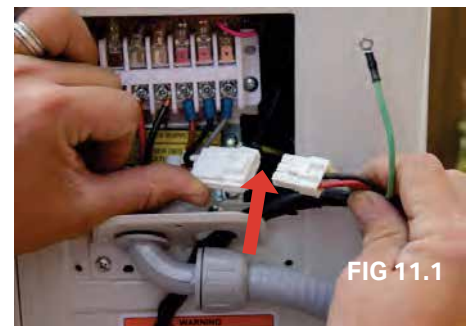


11. Remove the electrical cover on the side of the condenser

Remove the screws and electrical cover on the side of the condenser using a Philips screw driver.

12. Connect the Molex plug VIDEO LOCATION 6:00

1. Connect your pre-installed communication wire from the indoor unit to the outside Molex plug. (FIG 11.1)
2. Be sure the wiring goes through one of the holes on the cover that was removed.



13. Connect the power supply VIDEO LOCATION 6:20



WARNING: Please read all power regulations on this page. We recommend having a qualified electrician connect power to the unit.

NOTE: 4PAMSHQC09 & 4PAMSHQC12 systems are 115-volt, 4PAMSHQC18, 4PAMSHQC24 and 4PAMSHQC36 are 230-volt.

BEFORE PERFORMING ELECTRICAL WORK, READ THESE REGULATIONS

1. All wiring must comply with local and national electrical codes, and must be installed by a licensed electrician.
2. All electrical connections must be made according to the Electrical Connection Diagram located on the side panels of the indoor and outdoor units.
3. If there is a serious safety issue with the power supply, stop work immediately. Explain your reasoning to the client, and refuse to install the unit until the safety issue is properly resolved.
4. Power voltage should be within 90-110 of rated voltage. Insufficient power supply can cause electrical shock or fire.
5. If connecting power to fixed wiring, install a surge protector and main power switch with a capacity of 1.5 times the maximum current of the unit.
6. If connecting power to fixed wiring, a switch or circuit breaker that disconnects all poles and has a contact separation of at least 1/8 in. (3mm) must be incorporated in the fixed wiring. The qualified technician must use an approved circuit breaker or switch.
7. Only connect the unit to an individual branch circuit outlet. Do not connect another appliance to that outlet.
8. Make sure to properly ground the air conditioner.
9. Every wire must be firmly connected. Loose wiring can cause the terminal to overheat, resulting in product malfunction and possible fire.
10. Do not let wires touch or rest against refrigerant tubing, the compressor, or any moving parts within the unit.
11. If the unit has an auxiliary electric heater, it must be installed at least 40 in. (1 meter) away from any combustible materials.

Main Electrical Connection

All wiring must comply with local and national electrical codes, and must be installed by a licensed electrician.

ATTENTION: A surge protector is needed to prevent electrical failure.

You must first choose the right cable size before preparing it for connection.

Outdoor Power Cable: H07RN-F North America

APPLIANCE AMPS (A)	AWG
10	18
13	16
18	14
25	12
30	10
40	8

Model	Max. Fuse of Outdoor Unit
4PAMSHQC09	T 25A 115
4PAMSHQC12	T 25A 115
4PAMSHQC18	T 20A 208-230
4PAMSHQC24	T 30A 208-230
4PAMSHQC36	T 30A 208-230

NOTE: Always verify the electrical information on the product label located on the side of outdoor unit you are installing.

CHOOSE THE RIGHT CABLE SIZE

The size of the power supply cable, signal cable, fuse, and switch needed is determined by the maximum current of the unit. The maximum current is indicated on the nameplate located on the side panel of the unit.

Refer to this nameplate to choose the right cable, fuse, or switch.

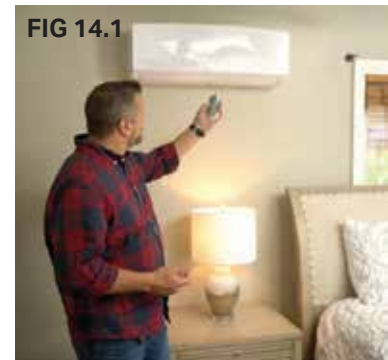
Run power from the disconnect box to the unit.

14. Connect the drain tube VIDEO LOCATION 7:56

Connect the drain tube that comes with the condenser, use duct tape to secure the tubes together.

15. Go inside and turn on the wall unit VIDEO LOCATION 6:45

1. When the outside work has been concluded, be sure to re-check all wiring and valves
2. Go inside and turn on the indoor unit using the provided remote control. (FIG 14.1)
3. Set the temperature to the lowest temperature in cool mode.
4. Allow the unit to run and ensure it blows cool air while confirming that all functions and modes are operating properly. Note this is the initial startup and the unit has a 3-minute compressor delay; please wait at least 15-20 minutes for cool air to start coming out.
5. Next, turn the unit to heat mode and wait an additional 15-20 minutes for warm air to start coming out of the unit.



16. Check for leaks VIDEO LOCATION 7:04

Once the unit is up and running it is important to check for refrigerant leaks, while the system is running double check for leaks.

There are two methods to check for refrigerant leaks:

1. **Soap and Water Method:** Fill a spray bottle with dish soap and water. Spray all line-set connection fittings to make sure there is no bubbling, bubbling implies there is a leak.
2. **Leak Detector Method:** When using a leak detector, please refer to the device's user manual for proper instructions.

Once confirmed that no leaks are present, replace the valve cover on the outside condenser.

17. Set up smart controls

Please refer to the Perfect Aire App installation manual for further instructions.

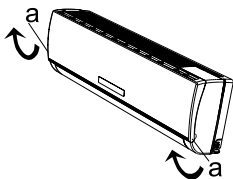
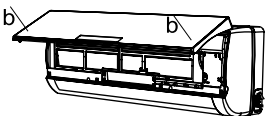
MAINTENANCE

Need Help?

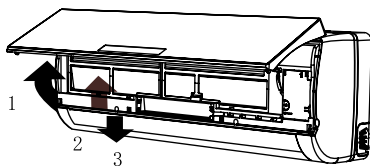
Videos for troubleshooting common questions and maintenance can be found on our YouTube page. Scan the QR code with your phone or go to <https://pabqr.com/qr/pa-QC-troubleshooting>.



Front panel maintenance

1	Cut off the power supply
2	Grab the points marked "a" and pull outward to remove the front panel. 
3	Wipe with a soft, dry cloth. Use a soft, dry cloth to clean the front panel if dirty.
4	Never use volatile substances such as gasoline or polishing powder to clean the appliance. 
5	Never sprinkle water onto the indoor unit
6	Reinstall and shut the front panel. Reinstall and shut the front panel by pressing points labeled "b" downward. 

Air filter maintenance

1	Stop the appliance, cut off the power supply and remove the air filter. 
2	Clean and reinstall the air filter. If dirt is present, wash filter with a solution of soft-detergent and lukewarm water, or clean with vacuum. After cleaning, dry well in a shaded area.  It is necessary to clean the air filter after using it for 250 hours or more in a dirty environment.
3	Never sprinkle water onto the indoor unit  Clean the air filter every two weeks if the air conditioner operates in an extremely dusty environment.
4	Clean and reinstall the carbon filter For basic filter maintenance, simply rinse activated carbon filter under running water. Leave to air dry before reassembling. Disclaimer: Some units may not include a carbon filter.

Operating condition

Operating temperatures

Temperature		Cooling operation	Heating operation	Drying operation
Indoor temperature	max	90°F (32°C)	81°F (27°C)	90°F (32°C)
	min	70°F (21°C)	45°F (7°C)	64°F (18°C)
Outdoor temperature	max	115°F (46°C)	75°F (24°C)	115°F (46°C)
	min	*note	-4°F (-20°C)	70°F (21°C)

NOTE:

* Optimum performance will be achieved within these operating temperatures. If the air conditioner is used outside the above conditions, the protective device may trip and stop operation of the appliance.

* For tropical (T3) climate condition models, the outdoor max temperature is 131°F (55°C) instead of 109.4°F (43°C).

The temperature of some products is allowed beyond this range for specific situations. Please consult the merchant. When relative humidity is above 80%, and the air conditioner is running in COOL or DRY mode with the door or window open for a long period of time, dew may drip down from the air outlet.

Noise pollution

- Install the air conditioner at in an area that can bear its weight for quieter operation.
- Install the outdoor unit in an area where the air discharged and the operation are not distracting for neighbors.
- Do not place any obstacles in front of the air outlet of the outdoor unit as it increases noise level.

Features of protector

1. The protective device will work in the following cases.

- Wait 3 minutes before restarting operation after the unit stops, or when changing modes.
 - Connect to power supply and turn on the unit at once, it may start 20 seconds later.
2. If all operation has stopped, press **ON/OFF** button again to restart, Timer should be set again as if it has been canceled.

Features of HEATING mode

PREHEAT

At the beginning of the HEATING operation, the airflow from the indoor unit will be discharged in 2-5 minutes.

DEFROST

In **HEATING** operation the appliance will defrost (de-ice) automatically to raise efficiency. This procedure usually lasts 2-10 minutes. During defrost, fans stop operation. After defrost completes, it returns to **HEATING** mode automatically.

Defrost may occur most often on days of high humidity combined with low air temperatures.

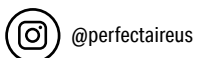
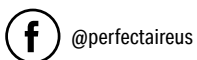
TROUBLESHOOTING

The following cases may not always be a malfunction, please check it before asking for service.

Trouble	Analysis
Unit does not run	- If the protector trip or fuse is blown. - Wait 3 minutes and start again; protector device may be preventing the unit from working. - The batteries in the remote control may be dead
No cooled or heated air is coming out	- Is the air filter dirty? - Are the intakes and outlets of the air conditioner blocked? - Is the temperature set properly?
Ineffective control	If strong interference (e.g., static electricity discharge, power supply voltage abnormality) is present, disconnect from the power supply and reconnect.
Unit does not operate immediately	Changing modes during operation will cause a 3-minute delay.
Strange odor	- Odor may come from external sources (e.g., furniture, cigarettes, etc.) that are sucked into the unit and blown out with the air. - The indoor unit needs to be cleaned. - Filters need to be cleaned.
The sound of flowing water	The sound may be generated by the expansion or contraction of the front panel due to temperature changes.
Cracking sound is heard	- Caused by the flow of refrigerant in the air conditioner; not an issue. - May also be a defrosting sound in heating mode. - The sound may be generated by the expansion or contraction of the front panel due to changes in temperature.
Mist is spraying from the air outlet	Mist appears when room air is very cold because of cool air discharged during COOLING or DRY operation modes.
The compressor indicator is on constantly, and indoor fan stops	The unit is shifting from heating mode to defrost. The indicator light will turn off within 10 minutes and return to heating mode.
Indoor unit not turning on in heating mode	- The unit is waiting for the coil to heat up to avoid blowing cold air. - Wait up to 15 minutes for the unit to begin operating.

Trouble	Analysis
Unit does not turn on at all	• Ensure the power supply is properly connected and the breaker is not tripped. • Check if the power cable is securely plugged into the outdoor unit. • Verify the voltage requirements of the unit match the electrical system.
Unit not reaching set temperature	• Verify the refrigerant lines are properly connected and there are no leaks. • Make sure the outdoor unit is free of debris, such as leaves or dirt, which might obstruct airflow.
Water leaking indoors	• Make sure the indoor unit is installed level. • Ensure the condensate drain line is properly connected and not clogged. • Check that the drain hose has no kinks or blockages. • Make sure that the line set bundle hole is drilled at a slight downward angle so that the outdoor end of the hole is lower than the indoor end by about 1/2 in. (5 – 7mm) to ensure proper drainage for water condensation. (Section 3, Page 20)
Unit freezes or ices up	• Ensure airflow around the outdoor unit is not obstructed. • Verify the defrost cycle is functioning correctly. • Allow the unit to defrost, remove the drain hose or drain hose to allow better drainage. • Defrost can occur anytime, but may need to happen more often during days of high humidity combined with low air temperatures.
Inconsistent or weak airflow	• Make sure the indoor unit fan settings are not on low speed. • Inspect air filters for dirt and clean them as needed. • Check the ductless system for blockages or obstructions in both the indoor and outdoor units.
Unit makes loud or unusual noises	• Secure any loose parts or panels on both the indoor and outdoor units. • Verify the outdoor unit is on a stable, level surface to prevent vibration. • Ensure refrigerant lines are properly insulated and not touching walls or other surfaces that can amplify noise.
Outdoor unit fan does not spin	• Check for physical obstructions like debris or ice. • Verify the fan motor wiring is securely connected.
Remote control doesn't work	• Replace the batteries and ensure proper polarity. • Confirm there is no obstruction between the remote control and the receiver on the indoor unit.
Poor heating performance in winter	• Verify the outdoor unit's placement allows for proper airflow and is not blocked by snow or ice. • Ensure the system is rated for the outdoor temperatures listed on page 30. • Use a cover or roof over the outdoor unit to protect it from snow buildup, while allowing airflow.
Electrical issues after installation	• Confirm that the electrical wiring is completed according to local codes and regulations. • Inspect connections at the disconnect box for tightness. • Use a multimeter to ensure proper voltage is being supplied to the outdoor unit.

Trouble	Analysis
Refrigerant line set issues	• Make sure the Quick connect connections are tight to prevent leaks. • Confirm that the line set have no kinks or obstructions
Unit shuts off prematurely	• Turn off IFeel feature on remote control. • Verify there are no obstructions around the temperature sensor on the indoor unit. • Make sure the room size is compatible with the unit's capacity.
Error code 19	• Disconnect Power. Review Page 25, Section 9, and Page 26, Section 10 to make sure all steps were followed. If you still need help, contact our customer service team. • Ensure valves are properly opened
Error code 36	• Disconnect Power. Review Page 26, Section 12 to make sure the communication wire molex plug is securely connected and making good contact. If you still need help, contact our customer service team.



**Show off your Perfect Aire
DIY mini-split skills!**

Share your before-and-after
pics on social and tag us with
#NoDuctsNoProblem
#PerfectAireDIY



SCAN CODE TO
LEAVE A REVIEW

THANK YOU FOR YOUR PURCHASE!

We'd love to hear how you are enjoying your Perfect Aire product!
Please take a minute to tell us (and others) about your experience.



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